

COVID-19 and Dentistry



ADVICE

- 1 All dental practices are currently closed for face to face consultations
- 2 The practice telephone is being answered 9-5 Monday to Friday for advice, appointments routine enquires etc. One of our dentists will be available to provide advice for urgent problems
- 3 Outside of these hours all patients (registered with us or not) can call 0161 476 9651 9:00 to 21:30, 7 days per week
- 4 Our registered pts can also get advice at weekends and bank holidays 10-4 on 07426 842685
- 5 Dental telephone advice is currently limited to the '3As': advice, analgesics (pain control) and antibiotics
- 6 We have put in place arrangements with several pharmacies across the area so that we can email a prescription to the pharmacy directly
- 7 Lost fillings, for our regular patients, as we can see notes and x-rays etc, we have made up some temporary filling kits that can be collected from reception

The following is taken from NHS Eng.to practices in Cheshire and Merseyside on 9/4/20 RE: Designated Urgent Care Sites.

Please note the national guidance is to continue to try and manage patients with advice, analgesia and antibiotics wherever possible as capacity for appointments is limited. The service is restricted to non-aerosol generating procedures so referrals will be likely to result in either antibiotic prescription, analgesic management or extraction only. Patients will not be offered any alternate treatment provision. Patients need to be aware of this prior to referral in order to manage patient expectations.

In the event of patients requiring an urgent intervention they will be referred to the designated site via an on-line dental referral system.

Patients will be directed to the nearest site to their address.

The Urgent Care Team will contact patients so please ensure you give us correct details.

Please note these sites will not accept direct patient referrals from practices, direct telephone calls or patient self-referrals.

Patients who are offered appointments at the sites will be asked whether they have any symptoms of Covid 19 and observations will be taken on arrival in accordance with the latest guidelines. Patients presenting with symptoms or diagnosed as Covid-19 positive will not be offered any treatment from these sites, they will be referred onwards to the Covid 19 positive/ symptomatic/isolating with site (currently Liverpool Dental Hospital) by the clinician.



ALERT

- Swelling that is restricting swallowing or extends to the eye
- Uncontrolled bleeding
- Phone NHS 111 or attend A&E Dept.



SELF CARE

- Mild and moderate symptoms can be managed remotely by your dental practice providing advice and self-help, which might involve analgesics and antimicrobials.
 - Topical anaesthetic mouthwashes e.g. benzydamine hydrochloride
 - Topical anaesthetic gels
 - Paracetamol or Ibuprofen (if required for pain relief)
 - Temporary filling kits
- Please also refer to our advice sheets